

Age-Restricted Product Notice Template

PrestaShopCompliance.com

EU compliance for merchants

Display an age verification notice for products with a minimum age

Age-Restricted Product Notice

Use this notice for products that may only be sold to customers above a certain age. Display it on the relevant product pages and at checkout. Safe supply of consumer products is expected under the General Product Safety Regulation (Regulation (EU) 2023/988), and specific minimum ages are set by national rules. Replace the highlighted fields with your own details.

Shop name:

Product or category this notice applies to:

Minimum age

This product is age restricted. You must be at least the age shown below to buy it.

Minimum age to purchase:

The rule that sets this age (for example national law):

How we verify age

We take reasonable steps to confirm that customers meet the minimum age before completing a sale.

Age verification we carry out at checkout:

Any verification carried out on delivery:

Our responsibilities as the seller

- We will not knowingly sell age-restricted goods to anyone below the minimum age.
- We may ask for proof of age and may refuse or cancel a sale if we are not satisfied that the buyer meets the minimum age.
- We keep our age-restriction checks under review.

Refusal of sale

If we cannot confirm that you meet the minimum age, we may decline the order and refund any payment taken.

Contact for questions about this notice:

This template is a general starting point and is not legal advice. Minimum ages and verification duties vary by product and by country, so check the specific rules that apply where you sell.