

Accessible Checkout Checklist

PrestaShopCompliance.com

EU compliance for merchants

Bring your checkout flow in line with the European Accessibility Act and WCAG

2.1 AA

How to use this checklist

Work through each section while navigating your live checkout with a keyboard only and, where possible, a screen reader. Tick an item only when it holds true on every step of the flow, from the basket to the order confirmation. The criteria reflect WCAG 2.1 Level AA, the conformance level referenced by the European Accessibility Act.

1. Form fields and labels

- Every input, select and checkbox has a programmatically associated visible label.
- Required fields are indicated in text, not by colour or an asterisk alone.
- Fields use appropriate input types and autocomplete tokens (for example name, email, postal-code).
- Related fields (such as the address block) are grouped with a clear heading or fieldset legend.

2. Keyboard operability

- The entire flow can be completed using only the keyboard, with no traps.
- Tab order follows the visual and logical reading order.
- Custom controls (dropdowns, date pickers, accordions) respond to Enter, Space and arrow keys.
- Any modal or overlay returns focus sensibly when opened and closed.

3. Visible focus and contrast

- A clearly visible focus indicator appears on every interactive element.
- Normal-size text meets a contrast ratio of at least 4.5:1 against its background.
- Interface components and focus indicators meet at least 3:1 contrast.
- Information is never conveyed by colour alone (for example valid or invalid states).

4. Errors and validation

- Errors are identified in text and describe which field is affected.
- Correction suggestions are provided where the fix is known (for example a valid format).
- Error summaries are placed near the top of the form and link to the fields.
- Validation does not clear correctly entered data when an error occurs.

5. Payment step

- Third-party or embedded payment fields are labelled and keyboard operable.
- Session time-outs give a warning and a means to extend the time.
- The payment step exposes the same accessibility support as the rest of the flow.

6. Status messages and confirmation

- Dynamic updates (basket totals, applied vouchers) are announced to assistive technology.
- The order-confirmation page is reachable and readable without a mouse.
- Success and progress messages are conveyed in text, not colour or icon alone.

This checklist supports an internal audit and does not replace testing with disabled users or a formal accessibility conformance assessment.