

Accessibility Statement Template

PrestaShopCompliance.com
EU compliance for merchants

A fill-in statement for the European Accessibility Act

Our commitment

We are committed to making our online shop accessible to as many people as possible.

Business name and website:

Commitment statement:

Standard met

We aim to conform to the applicable accessibility standard for e-commerce services.

Standard we conform to (WCAG 2.1 AA and EN 301 549):

Level of conformance (for example fully or partially conformant):

Known limitations

List any parts of the shop that are not yet fully accessible and any planned improvements.

Known accessibility limitations:

Planned improvements and dates:

Feedback

We welcome feedback on the accessibility of our shop.

Accessibility feedback contact (email, phone, postal):

Expected response time:

Enforcement and complaints

If you are not satisfied with our response, you may contact the relevant national enforcement body.

National enforcement or complaints body and contact details:

This is a template. Complete each field for your business and confirm the enforcement authority for your Member State.